Dear Members,

We sent a communication last week to inform you of the new opportunity made possible by the state to hire nursing students to address staffing challenges during the COVID-19 crisis. It was brought to our attention that some were finding it difficult to access information about the program, specifically a job description for the Patient/Resident Care Technician Position, through the job portal. To facilitate your use of the program, we are including the actual job description for the position here.

The information below is what is listed on the portal, which has been set up to facilitate your access to more information about applications, job descriptions, and availability of staffing to match up with your needs.

View the portal here: https://covid19ltc.umassmed.edu/

Position Summary
The CNA/Patient Care Technician is a supportive nursing role with required clinical competencies in infection control, universal precautions, and personal care services. The CNA/Patient Care Technician contributes as an interdisciplinary team member in achieving patient plan of care goals through completion of care tasks as appropriately delegated by a Registered/Licensed Nurse.

Population Served
This position is responsible for providing supportive nursing care activities to a subacute patient population, tested positive for COVID-19; and as such, requires constant commitment to maintenance of a high level of infection control and prevention measures.

Responsibilities
Safe Environment
- Follows proper universal precautions and infection control procedures 100% of the time, including:
  - Handwashing
  - Putting on and taking off Personal Protective Equipment
Provides compassionate patient care in a respectful environment
Maintains patient dignity and rights, and demonstrates sensitivity to cultural diversity
Ensures safe environment and safe patient experience
Effectively communicates with patients
Maintains patient confidentiality
Utilizes appropriate patient identification methods when providing direct care
Follows abuse reporting requirements
Provides close monitoring and observation of at-risk patients
Demonstrates safe patient handling and transfers
Effectively communicates and documents patient observations
Reports changes in patient health status, as defined by the institution policy
Completes designated care tasks timely

Direct Care
- Understands the COVID-19 diagnosis, prognosis and plan of care for the patient
- Obtains and documents vital signs and relevant patient data defined in the patient care plan:
  - Intake (food, fluid)
  - Output (urine, stool, vomitus, and drain)
  - Blood glucose monitoring results
  - Height, weight
  - Pressure Sores
  - Oxygen Saturation
  - Temperature
  - Other data as assigned
- Ensures patient cleanliness through assistance with/provision of hygiene and elimination care
- Assists with safe patient mobility including use of gait belt, wheelchair, hoyer-lift, and other assistive devices
- Provides repositioning/pressure-relief for at-risk patients
- Applies compression stockings, pneumatic compression boots, assistive devices
- Assists with patient nutritional needs, including feeding and adherence to specified dietary orders
- Responds to patient call lights promptly and conducts safety checks as dictated by the institution policy
- Assists with patient care procedures under direct supervision of a Registered/Licensed Nurse as defined by the institution policy
- Orientates patient/family to surroundings
- Packs and stores patient belongings
- Assist with equipment preparation/set up as per institution policy
- Other duties as assigned

Education/Experience:
High school diploma/GED
Current C.N.A. certification or a nursing student matriculated at a nationally accredited Nursing Program, as follows:
- Current LPN student in the last semester
- Associate Degree RN student in the last semester
- Third- or Fourth-year BSN student
Current BLS certification, or capacity to achieve upon hire
Additional training related to specific patient population needs to be provided upon-hire, based on institution policy

Conditions of Employment
- Legally authorized to work in the U.S.
- Negative Drug test, CORI, SORI is required
- Proficient in written and spoken English
- Selected applicants will be required to complete a full orientation to the CNA/PCT role and responsibilities, including a Licensed/Registered Nurse’s evaluation of the applicant’s demonstrated basic competencies and effective use of PPE
- This position may require travel
  - On-site/nearby housing opportunities may be available upon request

Required Skills:
- Ability/knowledge of English language sufficient to speak, read and write accurately
- Ability to perform simple arithmetic (four-function math)
- Time-management skills
- Decision-making skills

Additional Skills:
- Bi- or multilingual a plus
- Basic computer skills
- Familiarity with EMR (electronic medical records) systems a plus

Physical Requirements:
- Physical Exam
- Negative TB Test or Screening
- Vaccinations
- Bending, squatting, kneeling
- Lifting and/or carrying 50 lbs.
- Standing for long periods of time
- Prolonged wearing of PPE, including gloves, masks and face shields

Schedule:
- Determined by institution policy

Please contact us if you have any questions at, MassALA@mass-ala.org
*The information provided in this COVID 19 update is solely for general informational purposes to assist in understanding the evolving guidance regarding the current COVID 19 public health threat. It is not intended to be a primary public health or medical resource, but is provided as a clearinghouse for or compilation of various guidance issued by official and related sources.*