

UPDATE CORONAVIRUS (COVID-19)



Stay informed. Take precautions. Stay safe.

Dear Members,

Below you will find an important update from DPH regarding the COVID-19 REDCap reporting system. The updated user guide can also be found [here](#).

Due to the ongoing technical difficulties, the Department of Public Health's (DPH) Chapter 93 portal will be moving as of Monday, August 17, 2020. The new portal can be accessed here: <https://redcap.link/Chapter93.V3>.

With this new portal, you will no longer be required to sign in, but will instead select your facility name from a drop-down menu.

You will still be required to report every COVID-19 case and death among both residents and staff, as well as hospitalizations among residents with COVID-19. You do not need to re-submit data that you previously submitted. An updated user guide has been attached to this email to aid you in becoming familiarized with the system.

DPH understands that persistent technical difficulties in the REDCap system have presented an obstacle to reporting data in a timely manner. These technical issues were largely due to the complex structure of the underlying database. To alleviate technical difficulties in the new portal, facilities will not be able to see submitted data. DPH plans to create a report that will be shared with facilities on a regular basis so that you can verify that your submitted data is up to date and complete.

We are appreciative of your continued patience and flexibility.

If you encounter further issues or have questions about reporting data in the REDCap system, please address follow-up questions to:

DPH.BHCSQ@MassMail.State.MA.US.

**The information provided in this COVID 19 update is solely for general informational purposes to assist in understanding the evolving guidance regarding the current COVID 19 public health threat. It is not intended to be a primary public health or medical resource, but is provided as a clearinghouse for or compilation of various guidance issued by official and related sources.*

